

The Town of Port Hawkesbury

Office of the Chief Administrative Officer

February 21, 2008

To whom it may concern;

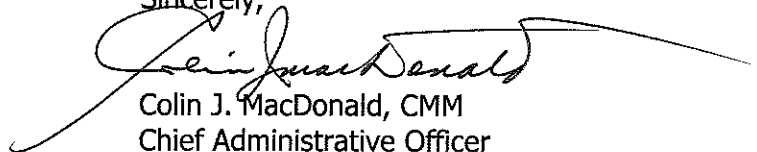
Re: UNSM/AMA Municipal Website Venture

The Town of Port Hawkesbury, as one of the beneficiaries of the above referenced initiative, wish to add their comments to the results that we have realized through this process.

First and foremost, is the remarkable effort exerted by Les Coleman; who committed himself from the get-go, and was goal-oriented to make our site the best site possible. His hands on approach to site development by best utilizing on-site resources has resulted in a website we are extremely proud of. His attention to the minute details, and the employment of his knowledge to the resolution of technological problems, provided some immediate solutions to long-standing problems. He held and guided the hand of our in-house website manager throughout the whole piece and left her with a real sense of accomplishment that the partnered solution was the best that they could achieve. Her added comment to the experience is that "with Les guiding the process, I have gained a great respect for the skills it takes to achieve the visions I had for our website and the important message it delivers to the public. The whole website redevelopment experience, with Les at the helm, was mutually rewarding, with terrific results."

I believe that with some additional nurturing in the form of advice on best practices that we will have the confidence to make those changes to the website to keep it fresh, informative and interactive. A very special thank you is extended to Les, and fellow members of the website venture project, for the opportunity to partner on this important initiative.

Sincerely,



Colin J. MacDonald, CMM
Chief Administrative Officer

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