



A Haven of Hospitality

TOWN OFFICE
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Feb. 15, 2008

Les Coleman
Coordinator
Municipal Website Project
Association of Municipal Administrators

Dear Les,

I wanted to write you on the subject of the services and training provided by yourself and your project to the Town of Hantsport, with regard to our new town website.

We are very pleased with the website and the features that come along with it. The look and feel of the site, as well as the content management features, are very professional and, we believe, will improve both ease of use and our profile as a town. Updating the website has been a problem in the past, but we feel that the new website, with an easy to use web interface, will make it much easier for staff to make frequent updates and keep the information on the website fresh and dynamic.

As well your services, both in the development of the site and some of its content, and as well your training sessions, have been very helpful. We look forward to working with you further, in the future.

As an IT manager, from my perspective this sort of website, being hosted on an off-site server, and offering easy to use features for staff, makes my job that much easier. The web management interface is convenient and usable even by non-technical staff, and I feel confident in the security and reliability of the province's web servers. It's a win-win situation.

Overall the reaction by both management and staff to the new website's appearance and features has been very positive. Thank you again for all your help in the development of our new town website. I would feel very confident in recommending the services of yourself and your project to anyone considering a new website development, and look forward to the upcoming development of our new Town of Windsor site.

Sincerely,

Matthew A. Povah
Manager of I.T.
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